#### **MEETING MINUTES**

Project Name: IPRS **Doc. Version No: 1.0** Status: Final

IPRS Core Team Meeting **Meeting Name: Facilitator:** Thelma Hayter, DMH

Scribe: Debra Haraway

6/30/04 Date: Time: 10 - 11 a.m.

Crossroads, Conference Room 3 Location:

#### **IPRS Core Team Attendees:**

**Bobby Minish** Χ

Cathy Bennett Χ

Cheryl McQueen Χ

Debra Haraway Χ

Deborah Merrill

Gary Imes

Joyce Sims Χ

Kellie Fessler Χ

Paul Carr X

Χ Rick Debell

Thelma Hayter Х Jeffrey Poole

#### Others:

Tim Sullivan

Christie Harris

Carmen Mattocks

Sharlene Bryant X

#### **Attendees:**

Alamance-Caswell Х

Albemarle Х

Catawba Х

Centerpoint

Х Crossroads

Cumberland Χ

Х Durham

Eastpointe Х

Edgecombe-Nash Х

Foothills Х

Guilford

Х Johnston

Lee-Harnett

Mecklenburg Х

Neuse Х

New River Χ

Onslow

OPC Х

Pathways

Pitt

Riverstone

Roanoke-Chowan Χ

Χ Rockingham

Sandhills/Randolph Χ

SE Center Х

SE Regional

**Smoky Mountain** 

Tideland Х

**VGFW** Χ

Wake Х

Western Highlands

Wilson-Greene

#### Agenda:

#### Item No. Topics

1. **Division and EDS Review** 

Review June 25 checkwrite results

Upcoming checkwrites: July 9, 16 & 23

**Tim Sullivan**: Update Medicaid issues

**BugCentral Status** 

**Key CSRs** 

**Operations Support**: File Maintenance, Security, and Help Desk

#### 2. Area Programs

#### Area Programs joining this week:

- 1. Roll Call
- 2. Review June 25 checkwrite results
- **3.** Questions/comments about Upcoming checkwrites -July 9, 16, 23.
- 4. Agenda items:
  - Provider Project
  - Documentation was e-mailed Friday June 25, 2004
  - Internal provider number- Effective Date will be 5/1/04 instead of 7/1/04
  - Sending out Attending Provider Spreadsheet for profit/not for profit status
  - State Wide Rates- H0002 & YP110 have been removed because they are included in LME functions. YP498 & YP499 travel is now included in the calculation of direct service cost. These changes are effective 6/30/04
  - CDECI is going to be covered by Public Health. Funding is available for May and June DOS claims. End Date CDECI Pop Group on 6/30/04.
  - After 6/25 we will start using DOB from 837 instead the Eligibility file
  - Will be e-mailing you documentation on the CMECD Pop Group (3 to 5 years) early next week
  - IPRS Questions or Concerns
  - Tim Sullivan & Christie Harris MMIS Updates Status on EOB 7000 adjustments
  - Medicaid Questions or Concerns
- 5. Any other area program questions/comments
- **6.** DMH and/or EDS concluding remarks

Next Meeting: July, 7 2004

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

#### ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

#### Item No. Topics

- 1. **Review June 25 checkwrite results-** no issues
- 2. **Upcoming Checkwrites:** July 9, 16 & 23- we are going to have several CSR's in. The provider edit will be in. We will probably have new rates in on the July 9. The copying of profit attending provider numbers will be in by July 16<sup>th</sup> checkwrite or before, will have mapping change (date of birth) in by 7/9.
- 3. **Tim Sullivan-** Update Medicaid issues- EOB 7000- had meeting. Found out there were other issue that wasn't related to these codes. Tim ask them to separate issues so that these adjustment can be done.
- 4. **Bug Central Status:** 7. 5 in customer review, 2 in process
- 5. **Key CSRs:** 2 have implementation dates for 6/30/04. IPRS will send out an alert to let the area programs know that the provider screens will not be available from 9-12pm on 7/1 due to implementation. Randolph copy of providers under Sandhills Billing providers will happen tomorrow after attending provider project changes are finished.
- 6. **Operations Support File Maintenance, Security-** The new benefit package should be in by the 9<sup>th</sup>. They can go ahead and enroll next week CMECD. The info has been sent from DMH to EDS. Will send out alert when available. Month end will run today. Year end copy over-Cathy will let Cheryl know when the reports are ready.

#### ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

# Item Topics No.

- 1. **Roll Call** (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
- 2. Review June 25 Checkwrite no comments
- 3. Questions/Comments about upcoming checkwrites,: July 9, 16 & 23- no comments

#### ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

## Item Topics No.

### 4. Agenda items:

- Provider Project -Documentation was e-mailed Friday June 25, 2004- if you did not receive it, let Thelma know.
- Internal provider number- Effective Date will be 5/1/04 instead of 7/1/04
- Sending out Attending Provider Spreadsheet for profit/not for profit status- we are working on a solution for you so that you will not have to re-enroll profit providers. DMH will be sending out a list of all attending provider that you have enrolled in the system. There is going to be a column titled profit- you will need to put a p in that column if the provider is a profit provider. Once we get the spreadsheet from you, we will assign the new numbers for you. You will still have to update the new fields on the screens for all attending providers. We hope have the new profit attending provider numbers assigned and ready for you to update and use by July 9th.
- Q. Are the Screens available now?
- A. Not until 7/1.
- Q. what is the definition of profit and non profit
- A. Unless the provider has a 5013C status they are profit. You can find if a provider is non profit
  by looking under "Non-Profit County Report and Lists of Non-Profits for Each County" and
  is under the Secretary of States website at sosnc.com.
- Q. Attending providers that are non-profit, do we have to update spreadsheet?
- A. Yes you will need to update
- State Wide Rates- H0002 & YP110 have been removed because they are included in LME functions. YP498 & YP499 travel is now included in the calculation of direct service cost. These changes are effective 6/30/04- same info as last week. The updated rate changes- Rick is still working on this. Send Rick an e-mail if you have rate questions.
- Q. Is there going to be a negotiable state rate?
- A. Rick doesn't know. He said it is a high priority to resolve and it's being worked on.
- Q H0001 what is the rate?
- A.. 22 dollars
- CDECI is going to be covered by Public Health. Funding is available for May and June DOS claims. End Date CDECI Pop Group on 6/30/04.
- After 6/25 we will start using DOB from 837 instead the Eligibility file
- Will be e-mailing you documentation on the CMECD Pop Group (3 to 5 years) early next week.
- IPRS Questions or Concerns
- Tim Sullivan & Christie Harris MMIS Updates
   Status on EOB 7000 adjustments we should see some progress soon.
- Medicaid Questions or Concerns
- 5. Any other area program questions/comments

#### ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item	Topics
No.	

- Q. (Kim) Is there going to be a settlement on the denials we got?
- A. Call Rick to talk about.
- Q. Any info on how the new pop group is going to be funded?
- A. We are waiting on this info
- R/E/L Project- it does go in effect today. Tomorrow you should be able to update race, ethnicity and language fields on any client. You will only be able to update all demographics fields on IPRS only clients.
- Q. Is there going to be a report that identifies clients who do not have R/E/L fields updated?
- A. We are checking into this
- Q. May and June services that we are trying to bill. When are they due?
- A. The last checkwrite in August, August 20<sup>th</sup>.
- Medicaid updates- EOB 7000- we should see some progress soon
- Q We are getting 1548 denials, why?
   A. Find out when you got the denial, a change was in the system in May. Send ICN's to Christie She will look into this.
- Q Libby from Eastpointe-We are using electronic billing and got denial code 79, but we got paid on original claims. Why did this happen?
- A. Send examples to Christie

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• DMH and/or EDS Concluding Remarks: N/A

#### **Action Items**

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI#.						

#### **Issue Items**

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
II1.						

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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